

沙田 302 管理有限公司

S.T. 302 Management Limited

地址：新界沙田安景街 19 至 21 號地下

電話：2646 1859 傳真：2637 6131

本公司檔號: ST302/NTT/202/22/LW

致：各業戶

敬啟者：

通 告

有關：屋苑食水水黃

本處於 2022 年 7 月 29 日接獲多戶住戶反映單位內的食水呈現淡黃色。經本處向水務署了解，水務署回覆，指由於馬鞍山濾水廠在 7 月 29 日至 30 日期間食水處理的降錳程序出現不穩定，以致錳 (Manganese) 含量稍高，令食水變黃。水務署又表示，經調控後，馬鞍山濾水廠的降錳程序已回復正常；及已於安景街即時沖洗一帶喉管，由於部分馬鞍山地區的供水喉管較長，或需較長時間才能完全排走淡黃食水，使供水回復清澈。

水務署又表示，食水中錳成分遠低於世界衛生組織標準，對人體無害，強調水質仍然絕對安全，煲熟後仍可放心飲用。考慮到各住戶個人健康，本處特此向水務署要求拎取樣板化驗，確保食水水質符合世界衛生組織標準。

如各業戶對上述事宜要作進一步查詢，可致電水務署 24 小時客戶諮詢電話熱線 2824 5000。

碧濤花園第一期管理處

2022 年 8 月 1 日



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Date : 1st August 2022

Our Ref: ST302/NTT/202/22/LW

To : All Residents of Pictorial Garden Phase 1

NOTICE

Re: Yellow pigment of Fresh Water Supply from Water Supply Department

It comes to our attention that the household fresh water supply contains yellow pigment as lately reported by residents. The Management Office has reported and consulted Water Supply Department about the occurrence. Water Supply Department informed the pigment showing Manganese content of water supply is bit higher than normal level due to the instability of processing control of Manganese, happened in the Filtration Plant of Ma On Shan on 29th & 30th July 2022.

Water Supply Department replied the Manganese processing control is resumed normal after the refinery monitoring in the Filtration Plant while the water supply pipelines are under washing along On King Street. Owing to the extensive long haul pipelines, it would take time to wash away the yellow pigment completely and to let fresh water supply become clear. Water Supply Department iterates the Manganese content is well below the standards set of the WHO and neutral to the human. The water quality in the moment in Shatin is safe and drinkable after boiling. The Management Office have requested Water Supply Department to have the water sample tested and to ensure the water quality up to the WHO standards.

For further enquiries, residents can contact the 24 hours hotline of customer service, Water Supply Department at 2824 5000.

Management Office of Pictorial Garden Phase 1

