

沙田302管理有限公司

ST 302 Management Limited

地址：新界沙田安景街19至21號

電話：2646 1859 傳真：2637 6131

本公司檔號：ST302/NTT/171/21/CH

致：碧濤花園第一期各業戶

客戶服務意見調查問卷事宜

本屋苑法團管理委員會及本公司為更了解及明白業戶對管理處服務質素水平的意見，現懇請各業戶積極掃描二維碼填交客戶服務意見調查，管理委員會及本公司將會參考獲得的意見以評核管理處的服務質素，從而讓管理處能夠持續改進服務質素。

如有任何疑問，請致電管理處 2646 1859 查詢。

碧濤花園第一期管理處

2021年8月1日

Date : 1st August, 2021

To : All Residents of Pictorial Garden Phase I

Re : Questionnaire for Customer Service Review

In order to have better understandings on the service quality of the management office, we and the management committee would like to encourage all owners to fill in the online questionnaire by the way of scanning the QR code. We and the management committee will evaluate the service level of the management office through the data collected so that the management office can improve their service level continuously.

Should you have any query, please feel free to contact the office at 2646-1859. Thank you for your kind co-operation.



Management Office of Pictorial Garden Phase I

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管理處一如過往以致力提供優質服務為目標，為更了解及明白各尊貴客戶的需要，故特意進行一項客戶服務意見調查，是次調查之主要目的為收集各客戶對本廈現有之服務水平及其他寶貴意見，從而讓管理處能夠持續改進服務質素。我們現誠意邀請各客戶給予寶貴意見，請於 **2021年8月31日** 或之前掃瞄以下二維碼填交網上問卷。



本處深信『你的意見，讓我們做得更好』，謹此多謝各客戶的回應及支持。如有任何疑問，請致電管理處 2646 1859 查詢。

碧濤花園第一期管理處

2021年8月1日

Date : 1 August, 2021

To : All Residents of Pictorial Garden Phase I

Re : Questionnaire for Review of Customer Service

In order to learn more understanding of our prestigious customers' need and to upgrade the standard of customer service that we are now providing, we are going to conduct a survey by means of your valuable opinion. Therefore, you are cordially invited to express your valuable opinion in this regard. We should be grateful if you complete online questionnaire by scan QR code to us on or before **31 August 2021**.

Should you have any query, please feel free to contact the Building Customer Services Department at 2646-1859. Thank you for your kind co-operation & your prompt reply would be highly appreciated.

Management Office of Pictorial Garden Phase I

